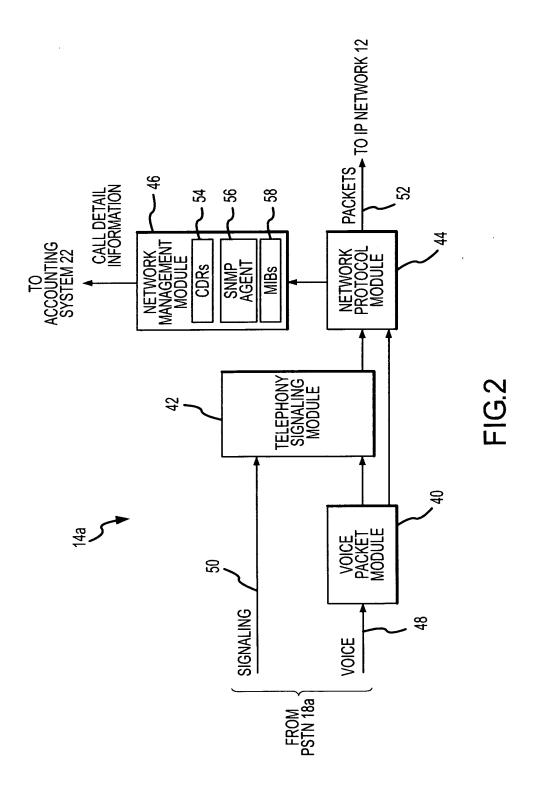


FIG. (



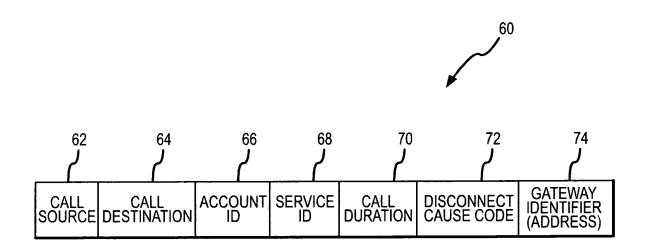


FIG.3

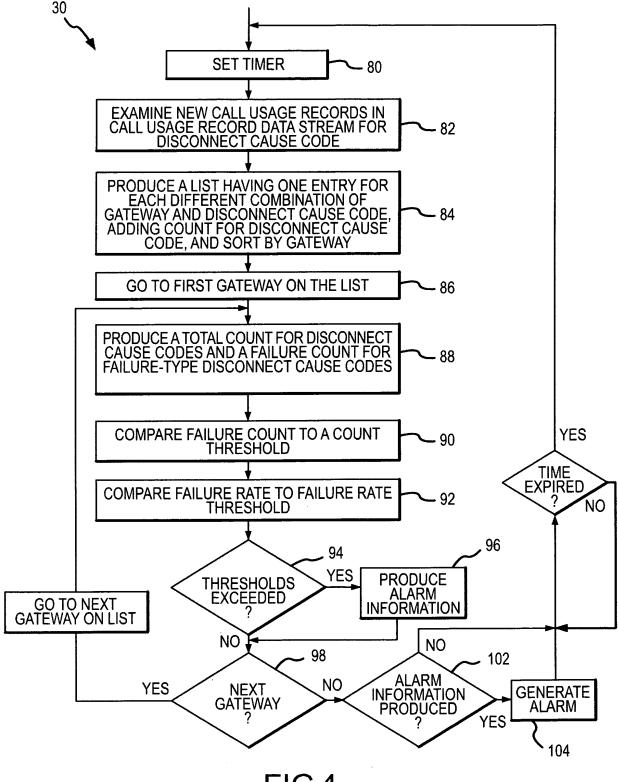


FIG.4

110

```
ISDN DISCONNECT FAILURE ALERT!!!
           FOUND 2 GATEWAYS *****
ISDN FAILURE RATE > 5% *****
ISDN FAILURE COUNT > 100!!! *****
112
           SEE THE ENCLOSED FILE FOR MORE INFORMATION. * * * * *
     DATA PROCESSED ON SUN NOV 26 21:50:54 2000
    ISDN FAILURE RATES
114
                      FAILURE RATE (%)
                                          FAILURE COUNT
     IP ADDRESS
      4.2.40.98
4.2.46.225
                          63.01
                                              109
                                              194
                          51.87
    ISDN FAILURE CODES
                   GATEWAY
                                 DIS. CODE
                                               COUNT
    DATE
                                                  107
    26-NOV-00
                   4.2.40.98
                   4.2.40.98
                                       127
                                                    2
    26-NOV-00
                                                   63
                   4.2.40.98
                                       16
    26-NOV-00
    26-NOV-00
                   4.2.40.98
                                       17
                                                    1
116
                                                  192
    26-NOV-00
                   4.2.46.225
                                        1
                                       127
                   4.2.46.225
    26-NOV-00
                                                  164
    26-NOV-00
                   4.2.46.225
                                       16
                                       17
                                                   15
                   4.2.46.225
    26-NOV-00
                   4.2.46.225
                                       41
    26-NOV-00
                   4.2.46.225
                                       16
    27-NOV-00
```

FIG.5